

WorkForce Enterprise

AM-C10000 A3 colour, 100ppm, multifunction printer



Up to 100ppm duplex print speeds and a fast FPOT² (4.7 secs). SRA3 colour Business inkjet MFP, with finishing options in a compact design.

Ideal for businesses needing to produce a high volume of professional documents in-house. The AM-C10000 boasts duplex print speeds up to 100ppm and a fast FPOT² of 4.7 seconds, in a compact design. Benefit from its ultra efficient energy consumption³ and seamless integration of the AM A3 and A4 series. With Epson Solutions Suite it's compatible with a range of Epson and third-party solutions.

Ultra-fast printing for high productivity

The AM-C10000 delivers up to 100ppm consistent output and prints up to 57,000/48,000 pages (mono/colour) without changing supplies⁷. With scan speeds of up to 60ipm/120ipm⁸ (simplex/duplex), this Epson Business inkjet is built for fast-paced environments. Whether printing short bursts or large volumes, its business-class output and fast FPOT (4.7 seconds²), keeps your workflows moving efficiently.

Heat-Free printing saves energy and costs

Save up to 93% on energy while printing with the Epson AM-C10000⁵. Epson's Heat-Free inkjet technology enables the AM-C10000 to use less power than comparable laser printers⁹. With a TEC value of just 0.30kWh, it helps organisations save on energy, time and reducing intervention¹⁰ - without compromising on print speed or quality. No heat also means no warm-up time, when the printer is switched on or woken from sleep - it starts printing immediately.

Reliable finishing for demanding workflows

Designed for high-volume environments such as in-house print rooms, corporate reprographic departments (CRD) and copy shops. Optional A4 and A3 (SRA3) high capacity trays to minimise paper changes, saving time and maintaining performance for critical batch jobs. A versatile A3 colour MFP providing professional document finishing, automated stapling and punching. The AM-C10000 supports a variety of media from tracing paper, envelopes, postcards to SRA3 for light production and workplaces.

DATASHEET / BROCHURE



KEY FEATURES

- **Print up to 100ppm for high-volume output**
Meet demanding workloads with ultra-fast print speeds up to 100ppm¹, for both simplex and duplex operations.
- **The benefits of Inkjet vs laser**
Inkjet printers get the job done, while laser are still warming up. Skip the warm-up time and print that first page faster, with our Heat-Free printing technology⁴.
- **Enablement with Solutions - Epson Solutions Suite**
Integrate effortlessly with powerful Epson and third-party Partner solutions, that boost collaboration and get information moving across your business.
- **Secure and streamline document workflows**
Supports a wide range of cloud connectivity services that bridge the gap between paper print and digital processes. Connect smoothly with your existing workflows.
- **Save up to 93% on energy while printing with the Epson AM-C10000⁵**
By switching to Heat-Free printing technology, which uses no heat in the ink ejection process, you can save energy, save time and reduce intervention⁶.

Epson Solutions Suite

Advanced solutions help digitise and streamline operations, along with secure access to cloud services and digital workflows. Epson Solutions Suite enable users to work more efficiently, designed for stress-free operation with solutions that make device management and optimisation quick and simple.

As well as our hardware being highly secure and compliant with international standards, the security of Epson devices is enhanced by the Epson Solutions Suite and its advanced security settings.

AM range seamless integration for print fleets

Achieve a seamless user experience, thanks to the shared intuitive touchscreen, solutions, and Line Inkjet productivity across the AM A4 and A3 range. The large (10.1") smartphone-like user interface allows for seamless setup and use, along with mobile printing and scanning. Operate with ease using a modern, responsive touch display that offers quick access to commonly used features and customisable workflows.

PRODUCT SPECIFICATIONS

TECHNOLOGY

Printing Method	PrecisionCore™ Micro TFP printhead
Nozzle Configuration	8.676 Nozzles Black, 8.676 Nozzles per Color
Minimum Droplet Size	3,5 pl
Ink Technology	DURABrite™ Pro
Category	Office Departmental
All-in-One Functions	Print, Scan, Copy

PRINT

First Page Out	Monochrome4,7 Seconds, Colour4,7 Seconds
Printing Speed ISO/IEC 24734	100 pages/min Monochrome, 100 pages/min Colour
Duplex Printing Speed ISO/IEC 24734	100 A4 Pages/min Monochrome, 100 A4 Pages/min Colour
Printing Speed ISO/IEC 24734 (A3)	57 pages/min Monochrome, 57 pages/min Colour
Duplex Printing Speed ISO/IEC 24734 (A3)	36,6 A4 Pages/min Monochrome, 36,6 A4 Pages/min Colour
Maximum Printing Speed	100 pages/min Monochrome (plain paper 75 g/m²), 100 pages/min Colour (plain paper 75 g/m²)
Printing Resolution	600 x 2.400 DPI
Printing Volume	960.000 pages per month The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities.
Recommended Duty Cycle	8.000 - 100.000 pages per month
Colours	Black [Pigment], Cyan [Pigment], Yellow [Pigment], Magenta [Pigment]

For detailed information on printing speeds please visit <http://www.epson.eu/testing>.

SCAN

Double-sided scanning	Yes
Scanning Speed	60 ipm (Monochrome, Single-sided, 300 dpi, ADF); 120 ipm (Monochrome, Double-sided, 300 dpi, ADF); 60 ipm (Colour, Single-sided, 300 dpi, ADF); 120 ipm (Colour, Double-sided, 300 dpi, ADF);
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)
Optical Resolution (ADF)	600 DPI x 600 DPI (Horizontal x Vertical)
Advanced document integration	Scan to Email, Scan to FTP, Scan to USB, Computer (Epson Document Capture Pro), USB Memory Device / Card
Output formats	BMP, JPEG, TIFF, multi-TIFF, PDF, PNG
Scanner type	Contact image sensor (CIS)
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)

FAX

Type of fax	Walk-up black and white and colour fax capability
Fax Transmission Speed	Up to 33.6kbps / Approx. 3 sec/page
Error correction mode	CCITU/ITU Group3 fax with Error Correction Mode
Fax speed dials (max)	2.000 names and numbers
Page memory	Up to 550 pages/ 6MB (ITU-T No. 1 chart)
Fax Functions	PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Fax Preview, Polling Reception

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WHAT'S IN THE BOX

- Information sheet
- Power cable
- User guide

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COPY

Copy Speed	Up to 100 ipm Black, Up to 100 ipm Colour *Simplex ADF 600 x 600 dpi (ISO/ IEC 24735)
Copy resolution (dpi)	600 x 1200
Reduction / Enlargement	25 % - 400 %
Maximum number of copies	9.999
Maximum Copy Size	A3

CONNECTIVITY

Network Printing Protocols	LPR, FTP, IPP, LDP, Port 9100, WSD, AppleTalk, TCP/IPv4, TCP/IPv6, IPsec, IPPS, Bonjour/Airprint, SMB 2.0, SMB 3.0
Network Management Protocols	SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTP, SLP, WSD, LLTD, Ping, IEEE 802.1X, HTTPS, SNMP 2.0c, SNMP 3.0
Network Protocol	HTTPS, IPv4, IPv6, SNMP
Network Scanning Protocols Interfaces	Bonjour/Airprint, FTP, SMB 2.0, SMB 3.0 10 Base-T, Ethernet interface (100 Base-TX / 10 Base-T), Ethernet 1000, Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), Wireless LAN IEEE 802.11a/b/g/n, Wi-Fi Direct, USB 1.0-A, USB 2.0-A, USB 3.0 Type B
WLAN Security	WEP 64 Bit, WEP 128 Bit, WPA PSK (TKIP), WPA PSK (AES), WPA3-SAE(AES)
Network Protocol	TCP/IPv4, TCP/IPv6, TCP, HTTP, HTTPS, IPv4, IPv6, IPSEC, SSL/TLS

PAPER / MEDIA HANDLING

Paper Formats	A3 (29.7x42.0 cm), A4 (21.0x29.7 cm), Postcard, A3+, A5 (14.8x21.0 cm), A6 (10.5x14.8 cm), B4, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), Executive, Letter, Legal, HLT, No. 10 (Envelope), User defined, SRA3
Automatic Document Feed	150 pages
Compatible Paper Weight	52 - 350g/m ²
Duplex	Yes (A4/A3, plain paper)
Standard Paper input	2.350 Sheets Standard, 150 Sheets MP tray, 550 Sheets paper tray
Output Tray Capacity	550 Sheets
Maximum paper input	5.350
Number of paper trays	4

PAPER FEED MPT

Paper Input Name	MPT
Paper Formats	A3+, A3, A4, A5, A6, B4, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), Letter, 20 x 25 cm, HLT, User defined, SRA3
Custom sizes	Min55x 330 mm to Max 127x 1.200 mm
Compatible paper weight	52 g/m ² - 350 g/m ²
Paper Capacity 1	150 80gsm
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PAPER FEED C1

Paper Input Name	C1
Paper Formats	A3, A4, A5, B4, B5, Letter, HLT, Executive
Custom sizes	Min140x 297 mm to Max 182x 432 mm
Compatible paper weight	52 g/m ² - 300 g/m ²
Paper Capacity 1	550 80gsm
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PAPER FEED C2-C4

Paper Input Name	C2-C4
Paper Formats	A3, A4, A5, B4, B5, Letter, HLT, SRA3
Custom sizes	Min140x 297 mm to Max 318x 469,5 mm
Compatible paper weight	52 g/m ² - 300 g/m ²
Paper Capacity 1	550 80gsm
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

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PAPER FEED LCT

Paper Input Name	LCT
Paper Formats	A4, Letter
Compatible paper weight	60 g/m ² - 160 g/m ²
Paper Capacity 1	3.000 80gsm
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PAPER FEED LCT

Paper Input Name	LCT
Paper Formats	A3, A4, SRA3
Compatible paper weight	60 g/m ² - 160 g/m ²

GENERAL

Energy Use	140 Watt (standalone copying, ISO/IEC 24712 pattern), 0,5 Watt (sleep mode), 63 Watt (Ready), 0,05 Watt (Power off), TEC 0,3 kWh/week
Supply Voltage	AC 100 V - 240 V, 50 Hz - 60 Hz
Product dimensions	674 x 765 x 1.243 mm (Width x Depth x Height)
Product weight	181 kg
Compatible Operating Systems	Mac OS 10.10.x, Mac OS 10.7.x, Mac OS 10.8.x, Mac OS 10.9.x, Mac OS X 10.11.x, Mac OS X 10.12.x, Mac OS X 10.13.x, Mac OS X 10.6.8, Windows 10 (32/64 bit), Windows 11, Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2003 R2 x64, Windows Server 2003 SP2, Windows Server 2008 R2, Windows Server 2016, Windows Vista (32/64 bit), Windows XP SP3, Windows XP SP3 or later (32-bit), Windows Server 2003 SP2 or later, XP Professional x64 Edition SP2
Included Software	Document Capture Pro, Epson Scan 2
Noise	Operation:60 dB (A)
Mobile and Cloud printing services	Apple AirPrint, Epson Connect (iPrint, Email Print, Remote Print Driver, Scan-to-Cloud, Facebook print), Mopria Print Service, Mopria Scan
Power supply	220V, 240V

ADDITIONAL FEATURES

Features	Touchscreen
Panel	Type: Color, Touchscreen, Diagonal:25,7 cm
Media Handling	Duplex (A4/A3, plain paper)
Security Functions	Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, IP Address/port filtering restriction, IPsec, IEEE802.1x, SSL (Server authentication), Panel Admin Mode
HDD	SSD 480GB Encrypted

OTHER FEATURES

Emulations	PCL5c, PCL6, PostScript 3, PDF 1.7, ESC/P, ESC/P-R, PCL5e, ESC/Page, ESC/Page-Colour
Security	TLS V1.2, TLS V1.3, SSL, SNMP, SNMP V3, IPsec, FTP, IPv6, HTTPs, SFTP, AES-256, Document Encryption, Data storage Encryption, Data Encryption, WPA2, WPA3, TMP (Trusted Platform Module), PIN code Release, User Authorisation, LDAP, IEEE802, SSL/TLS, Panel Admin Mode

SUPPLIES

● WorkForce Enterprise AM-C10000 T16 Ink Series	C13T16A100	57.000 pages
● WorkForce Enterprise AM-C10000 T16 Ink Series	C13T16A200	48.000 pages
● WorkForce Enterprise AM-C10000 T16 Ink Series	C13T16A300	48.000 pages
● WorkForce Enterprise AM-C10000 T16 Ink Series	C13T16A400	48.000 pages
● Maintenance box	C13T671300	

OPTIONAL ACCESSORIES

- AM-C10000 Cassette Paper Feed Roller
C12C940381
- AM-C10000 SSD
C12C939811
- Wireless LAN Interface-P1 (5GHz)
C12C936861
- Expansion Board-P1 (OCR unit)
C12C936801
- Super G3/G3 Fax Board
C12C934491
- EpsonNet 10/100/1000Base Tx Int
C12C934471
- Cassette Lock
C12C933231
- AM-C10000 Optional Paper Guide
C12C941551

LOGISTICS INFORMATION

SKU	C11CL56401
EAN code	8715946747248
Country of Origin	Indonesia

1. Black and colour print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit epson.eu/print-speed
2. Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit epson.eu/workforce-enterprise
3. Compared to best-selling similarly-featured colour laser printers in Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q4 2024 to Q3 2025 shipments, published Q4 2025). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications. Where only TEC 2.0 data is available an equivalent TEC 3.0 value has been calculated. If no data is available the products have been removed from the comparison. Epson models included: WF-C20750, AM-C6000, AM-C5000, AM-C4000, AM-C400, AM-C550, AM-C550z, AM-C10000, AM-M5500, EM-C800R, EP-C800R, EM-C8100R, EM-C8101R, WF-C5890, WF-C5390, EP-C7000, EM-C7100, WF-M5399, WF-M5899.
4. The productivity has been determined in accordance with ISO 24734, using default settings. The average of ESAT from the office category test. The full detailed report can be obtained from your local Epson sales office.
5. Based on Epson calculations, the Epson WorkForce Enterprise AM-C10000 uses 93% less energy compared to the average energy of the 5 best-selling A3 76-100ppm Colour Laser MFP machines less than \$30,000 in Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q4 2024 to Q3 2025 shipments, published Q4 2025). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications. Where only TEC 2.0 data is available an equivalent TEC 3.0 value has been calculated. If no data is available the products have been removed from the comparison.
6. The Heat-Free printing technology of Epson inkjet printers using MicroPiezo means that there aren't as many parts that can wear out. Visit epson.eu/heat-free for more information.
7. Approx. page yield. Actual yield will vary depending on images printed and usage conditions. For more information visit epson.eu/pageyield
8. Scanning in accordance with ISO/IEC 17991.
9. P35, DataMaster Lab, 'Inkjet vs Toner Report 2023'
10. The Heat-Free technology of Epson inkjet printers using MicroPiezo means that there aren't as many parts that can wear out. Visit epson.eu/heat-free for more information.



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